

# Woodturningcruise - Norway

A guide on how to book a cabin, pay for the trip and making changes to your booking.

Quick reference:

Page:

3 – Start here if you have not booked yet and would like to get the full procedure explained

8 – Payment tips – how to fill in correctly – Credit card tips

After booking:

14 - Log in to the site and manage your booking, updating passenger info, details, passport etc.

17 – Payment – if made at a later state or if link does not work. (Log in first, page 14)

20 – Book an excursion (log in first, page 14)

24 – Request for a cancellation

# General info

- Please note that this project is a joint venture between Verktoy AS and Skoleskipet Gann, Unge kristelige sjømenns forening.
- Verktoy AS is a well known supplier of tools and machinery since 1990 and we have arranged more than 8 woodturningcruises during the years, first one of in 1998.
- MS GANN, the ship, is a school ship educating sailors in a college style, where studens live on board.
- Together we arrange this unique event every 3-4 years.



Used to anonymize name and personal info.

# How to book?

- When on the Woodturningcruise page – choose Booking
- This will open a new page, related to the MS Gann booking system.
- <https://bestilling.gann.no/en/woodcruises.php>
- Click BOOK A CABIN
- Check out the different decks, and available cabins will show with a number on the right hand side of the screen.
- Choose your cabin, more info to shows up. Prices are shown in Norwegian kroner. This can be changed to your preferred currency, on top of the page. Payment will be made in Norwegian kroner.

Click BOOK A CABIN to start:

Cruises

Woodturningcruise 2023

Woodturningcruise 2023  
organized by Verktøy AS

🕒 19.06.2023

Book a cabin Read More

to place the order:

Deck A Deck B Deck C Deck D Deck E Deck F Deck G

539 535 531 529 527 525 521 519 513 511 509 505 501  
537 533 523 517 515 507 503  
530 526 516 514 512 508 504  
532 528 524 522 520 518 510 506 502

SALONG NORDKAPP

● Outside cabin, beds on floor level, window

sold 502 sold sold sold

(Deck E) Click on a cabin to see its info and a booking link.

CART

The cart is empty.

# Passenger info

After you have chosen a cabin you will be directed to this site.

Please fill in all the necessary information.

Phone number must be typed in without a + in front, just your country code (US = 1, UK = 44). No space between numbers.

If you need to add passport info later, make a mark at *Provide passport info later*.

If you have a special request or important information (vegetarian, allergies etc) please fill in under NOTES.

Press continue for next page.

## Cabin 103 — Passenger information

Please enter the info of the passengers that are going to occupy that cabin.

### SELECT BOARDING AND DEPARTURE LOCATIONS FOR THE PASSENGERS FROM THIS CABIN.

Boarding Location:

Stavanger

Departure location:

Stavanger

### PASSENGER 1

First name\*:

Odd Erik

Last name\*:

[REDACTED]

E-mail\*:

[REDACTED]

Repeat E-mail\*:

odderik@verktoyas.no

Address\*:

Sjohagen 2

Post code\*:

4016

City\*:

Stavanger

Phone number\*:

90043223

Birth date\*:

01.11.2022

Country\*:

Norway

Nationality\*:

Norwegian

Place of Birth\*:

Stavanger

Passport number\*:

99999999

Passport expiration date\*:

15.11.2022

Gender\*:

-v-

Provide passport information later.

### NOTES

If you require special accommodation or you have any other special needs, please let us know:

[REDACTED]

« Back

Continue »

## Woodturningcruise 2023

### Cabin 103 – Passenger information

Please enter the info of the passengers that are going to occupy that cabin.

#### SELECT BOARDING AND DEPARTURE LOCATIONS FOR THE PASSENGERS FROM THIS CABIN.

Boarding Location:	Departure location:
Stavanger	Stavanger

#### PASSENGER 1

First name* Odd Erik	Last name* [REDACTED]	E-mail* [REDACTED]	Repeat E-mail* [REDACTED]@mac.com
Address* [REDACTED]	Post code* 4085	City* Stavanger	Phone number* 90043223
Birth date* 01.11.2022	Country* Norway		
Nationality* Norwegian	Place of Birth* Stavanger	Passport number* 99999999	Passport expiration date* 15.11.2022
Gender* Male			

Provide passport information later.

#### NOTES

If you require special accommodation or you have any other special needs, please let us know:

## Passenger info

After filling in the details any missing or incorrect input will have a red marking. Please correct!

# Choose activities and excursions

On this page it is possible to add excursions and other activities.

**NOTE: Excursions will be visible in January 2023!**

Courses may also be booked when on board.

Click NEXT to continue.

The screenshot displays a booking interface with a dark blue header. On the left, a 'Cart' section shows a table with columns 'CABIN', 'EDIT', and 'COST'. A row for 'Woodturningcruise 2023' is visible with cabin number '103' and a cost of '10002.00 NOK'. Below the table, the 'Total Price: 10002.00 NOK' is displayed. The main content area is titled 'Step 2 – Choose Activities- to be added later', which is circled in yellow. Below this, the question 'Which activities would you like to attend?' is followed by three columns for 'Day 1', 'Day 2', and 'Day 5'. Each column lists an activity with its price (0.00 NOK), dates, and time. For Day 1, the activity is 'Knifemaking course 1' (19.06.2023 - 21.06.2023, 12:30 - 15:30). For Day 2, it is 'Woodcarving course no 1' (20.06.2023 - 21.06.2023, 09:00 - 12:00). For Day 5, it is 'Woodcarving course no 2' (23.06.2023 - 24.06.2023, 09:00 - 12:00). Each activity entry includes a 'Who is joining?' section with a checkbox for 'Odd Erik Thjemøe' and a 'Details' button. At the bottom, another 'Which activities would you like to attend?' question is followed by a navigation bar with '« Back' and 'Next »' buttons, where the 'Next »' button is highlighted in yellow.

CABIN	EDIT	COST
Woodturningcruise 2023		
103	x	10002.00 NOK

Total Price: 10002.00 NOK

Step 2 – Choose Activities- to be added later

Which activities would you like to attend?

Day 1	Day 2	Day 5
<b>Knifemaking course 1</b> Price: 0.00 NOK Days: 19.06.2023 - 21.06.2023 When: 12:30 - 15:30 Who is joining?: <input type="checkbox"/> Odd Erik Thjemøe <a href="#">Details</a>	<b>Woodcarving course no 1</b> Price: 0.00 NOK Days: 20.06.2023 - 21.06.2023 When: 09:00 - 12:00 Who is joining?: <input type="checkbox"/> Odd Erik Thjemøe <a href="#">Details</a>	<b>Woodcarving course no 2</b> Price: 0.00 NOK Days: 23.06.2023 - 24.06.2023 When: 09:00 - 12:00 Who is joining?: <input type="checkbox"/> Odd Erik Thjemøe <a href="#">Details</a>

Which activities would you like to attend?

« Back **Next »**


# Order overview

On this page you will get an overview over your booking.

Pay attention to the currency choosen. Payment will be finally be made in Norwegian kroner, exchange rate is a guide line. Do not change the currency when on this page. Will not update.

If you need to change or edit passenger details, click on it – marked yellow.

Or to continue – click NEXT.

Cart		
CABIN	EDIT	COST
Woodturningcruise 2023		
103		10002.00 NOK




Total Price: 10002.00 NOK

### Order overview

Order ID: 315257

CABIN	CRUISE	DECK	CATEGORY	NUMBER OF BEDS	PASSENGERS	BOARDING LOCATION	DEPARTURE LOCATION	
103	Woodturningcruise 2023	deck-a	(Category 4A) Double inside cabin with bunk beds.	1	1	Stavanger	Stavanger	10002.00

**▲ ODD ERIK THJØMØE**

Name	Odd Erik 
E-mail	 @mac.com
Country	Norway
City	Stavanger
Post code	4085
Address	
Phone number	90043223
beds	103
Birth date	01.11.2022
Notes	-

[Edit passenger details](#)



Total Price: 10002.00 NOK



[← Back](#)

[Next →](#)



# Booking Details

Cart		
CABIN	EDIT	COST
Woodturningcruise 2023		
103		10002.00 NOK

Total Price: 10002.00 NOK

Here the billing information shows up and you can choose method of payment.

If you want to pay by bank transfer/invoice – choose INVOICE (not recommended for overseas visitors)

Paying by credit card – click on the field so the button turns blue.

Payment plan: The default setting will only charge you for the deposit when booking (will be changed closer to departure).

Or you can choose to pay the full amount now.

Choose a cancellation insurance if needed. Check your travel insurance, it may already be covered!

### IMPORTANT:

Check the box «I agree of terms and condition» to continue to the next page. You can click on the text «terms and conditions...» to read it.

Click NEXT.

## Booking Details

### BILLING INFORMATION

First name	Last name	E-mail	Repeat E-mail
<input type="text" value="Odd Erik"/>	<input type="text" value=""/>	<input type="text" value="@mac.com"/>	<input type="text" value="@mac.com"/>
Address	City	Post code	Country
<input type="text" value=""/>	<input type="text" value="Stavanger"/>	<input type="text" value="4085"/>	<input type="text" value="Norway"/>
Phone number	Birth date		
<input type="text" value="90043223"/>	<input type="text" value="01.11.2022"/>		

or

### HOW WOULD YOU LIKE TO PAY?

Fee: 50.00 NOK Invoice

Credit Card Payment

### CHOOSE A PAYMENT PLAN

Pay only deposit now and the rest before 01.March.2023  Pay the full amount now

### CANCELLATION INSURANCE

I would like to sign for cancellation insurance (1500.00 NOK) [\(Read More\)](#)

---

Total Price: 10002.00 NOK

I agree with the [terms and conditions of this site](#), and I accept the payment and cancellation policy.





# Payment

Cart		
CABIN	EDIT	COST
Woodturningcruise 2023		
103	x	10002.00 NOK

Total Price: 10002.00 NOK

Now we are ready to complete the order!  
Do a final check and click on COMPLETE ORDER to continue.

If you choose Invoice as a payment method your order will be registered and order confirmation sent by email.

If you choose credit card payment – check out the following pages.

## Payment

BILLING INFORMATION	
First name	Odd Erik
Last name	
E-mail	@mac.com
Address	
City	Stavanger
Post code	4085
Country	Norway
Phone number	90043223
Payment method	Kort/Vipps betaling

Total Price: 10002.00 NOK

« Back Complete order

# Payment plan

If you would like to pay by credit card – make sure this box «Credit card Payment» are clicked and marked with a blue dot.

Choose (if it is an option) if you will pay only the deposit or the full amount.

(Closer to departure there will be no other choice than full payment)

## HOW WOULD YOU LIKE TO PAY?



Fee: 50.00 NOK Invoice



Credit Card Payment

## CHOOSE A PAYMENT PLAN

Pay only deposit now and the rest before 01.March.2023  Pay the full amount now

# Credit card payment

This window will open.

NOTE: The payment goes through the Skoleskipet GANN which is the organization behind the ship. Woodturningcruise or Verktoy AS does not handle any transactions.

Fill in your email.

If you have problem with the Postal code – change COUNTRY to your country.



NOTE: also click on the country code for Phone number and choose the correct country code. Not possible to type it in, choose from drop down menu.

Fill in your card details and click on PAY xxx kr


## Skoleskipet Gann

Show order details ▾


Email	
Postal code	
Country code +47	Phone number
First name	
Last name	
Address	Add c/o
Country Norway	
City	

Add card VISA  

Card number

Expiry (mm/yy) CVC 

Save my card

Vipps 

**Pay 5 000 kr**

By clicking "Pay", I accept the [Terms of use and cookies](#) and the [Terms & Conditions of Skoleskipet Gann](#).

[Privacy and cookie settings](#)

[< Go back](#)



# Credit card payment

Sample shown with an already registered user.

NOTE: Make sure you highlight the box with the card number (top box, right) to pay by credit card.

(Vipps is a payment method used in Norway)

Click PAY xxxx kr.

NOTE: If you want to go back one step, use the back arrow in your browser.  
If you use <Go back button – see next page.



## Skoleskipet Gann


This is not me

Show order details ▾

Odd erik Thjømøe   
[Redacted]  
4085 Stavanger  
[Redacted]  
+47 90\*\*\*\*23

+ Add another address

 [Redacted] 

Vipps 

Country code: +47 Phone number: 90\*\*\*\*23

Pay 5 000 kr

By clicking "Pay", I accept the Terms of use and cookies and the Terms & Conditions of Skoleskipet Gann.

[Privacy and cookie settings](#)

[< Go back](#)



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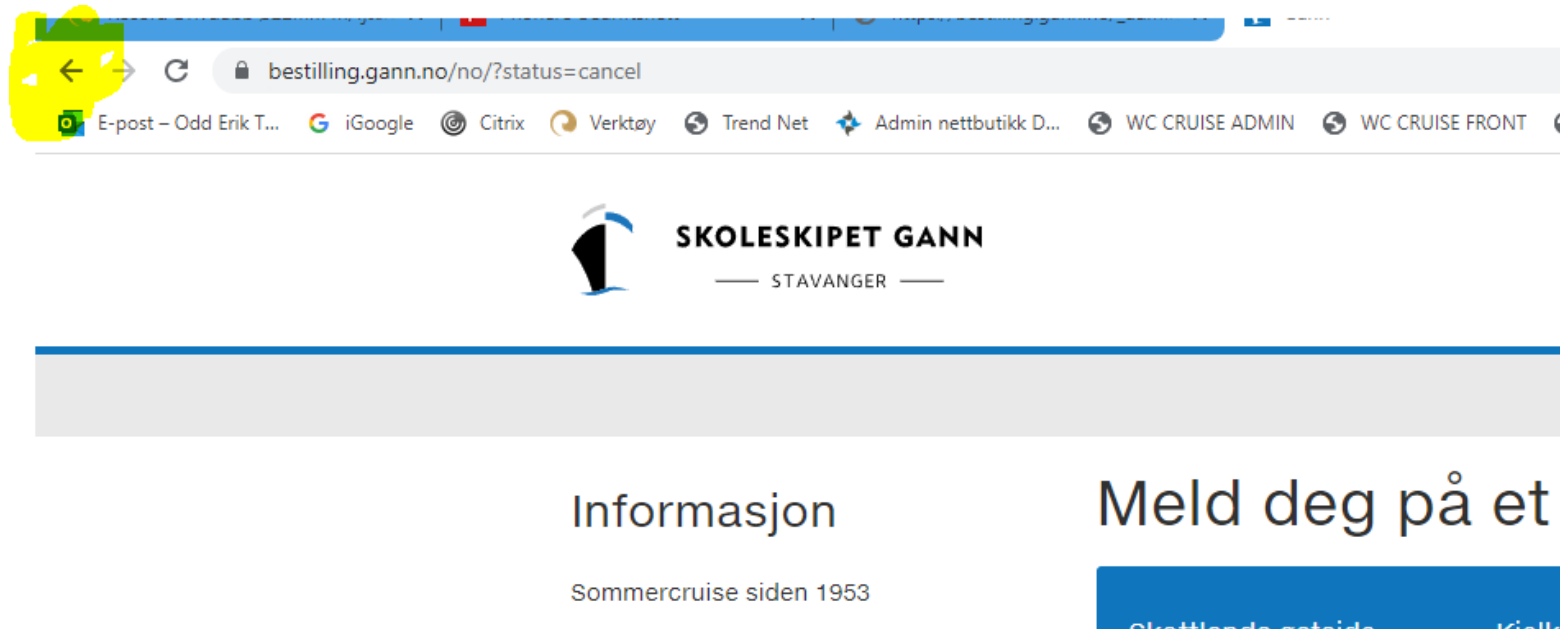
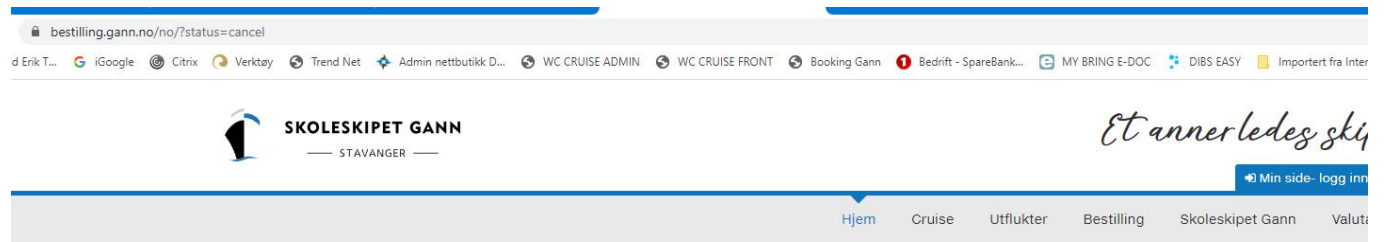
# Go back page

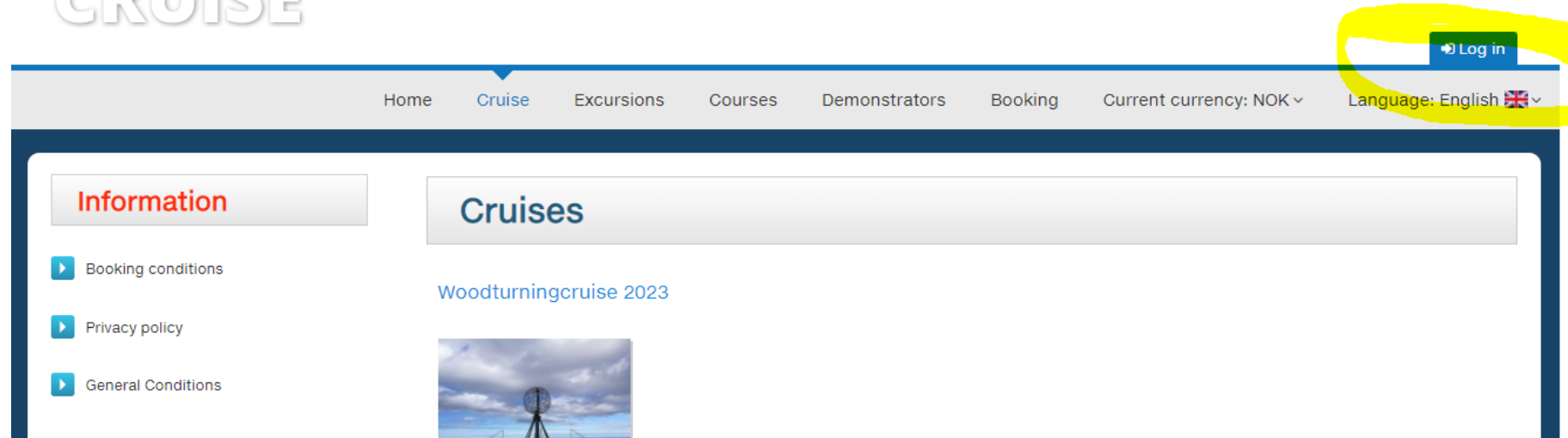
If you have used the <Go back button on the Dibs payment site you will end up here for some reason...

This is the GANN original site and you wont find the Woodturning cruise here.

Use the FORWARD button in your browser to take on step forward – and you should be back on the payment site.

To go back to your order – use BACK arrow in your browser (lower picture).





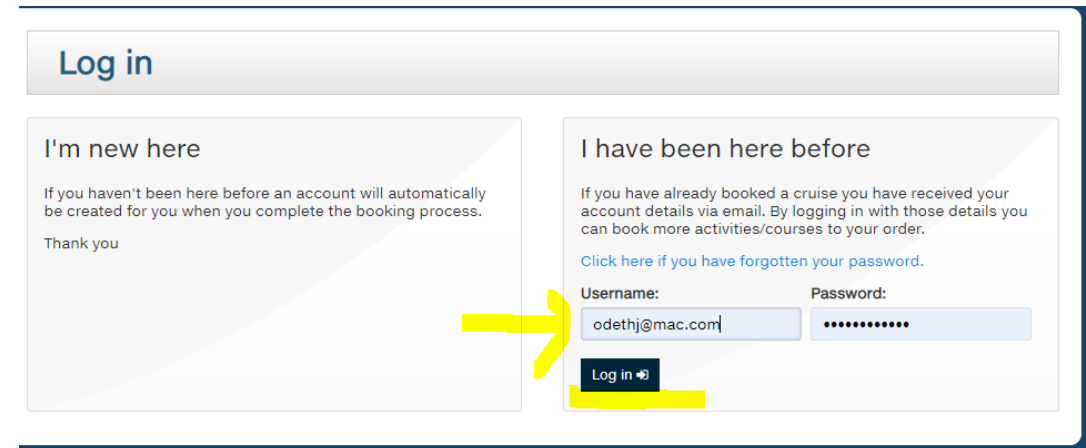
## Log in

If you need to log in to your booking – go to the booking page and click on Log in.

Your user name = your email used for booking and paying.

Password to be found on your booking confirmation sent by email.

NOTE: PLEASE CHECK YOUR SPAM FILTER – sometimes our emails ends up as spam.



# Order profile

After logging into the site you will find your booking details.

If you want to correct information about passengers – click on CABIN icon at top right corner.

A new page will open.

On this page, shown here, you can also request for a new password.

Payment option – see the following pages for info.

**Cart**

**CART**

The cart is empty.

## Order profile (Order ID 315257)

BILLING INFORMATION	
Order ID	315257
First name	Odd Erik
Last name	
E-mail	@mac.com
Address	
City	Stavanger
Post code	4085
Country	Norway
Phone number	90043223
Requested payment method	Faktura (paying 5000% deposit)
Cancellation Insurance	
<a href="#">Request cabin unbooking or order cancellation</a>	

### Cabin

[Cabin 103](#)

### Payments

Total order price: 10052.00 NOK  
Total amount paid: 0.00 NOK  
Left to be paid: 10052.00 NOK

All orders:

ORDER ID	DATE	START DATE	CRUISE / CABIN	BOARDING LOCATION	DEPARTURE LOCATION	TOTAL
315257	03.11.2022 14:51	19.06.2023	Woodturningcruise 2023 / 103	Stavanger	Stavanger	10052.00 NOK

Set a new password:

[Request an email instructions for password change](#)

# Thjømøe

## PASSENGERS

Odd Erik Thjømøe

### ODD ERIK THJØMØE

First name: <input type="text" value="Odd Erik"/>	Last name: <input type="text" value=""/>	E-mail: <input type="text" value=" @mac.com"/>	Address: <input type="text" value=""/>
Post code: <input type="text" value="4085"/>	City: <input type="text" value="Stavanger"/>	Phone number: <input type="text" value="90043223"/>	Birth date: <input type="text" value="01.11.2022"/>
Country: <input type="text" value="Norway"/>			
Nationality: <input type="text" value="Norwegian"/>	Place of Birth: <input type="text" value="Stavanger"/>	Passport number: <input type="text" value="99999999"/>	Passport expiration date: <input type="text" value="15.11.2022"/>
Gender: <input type="text" value="Male"/>			
<input type="checkbox"/> Provide passport information later.			



Save

Add activity



← Back

## Passenger info

If you want to change information about a passenger it can be done here:

After editing – choose SAVE.

Then use the BACK button or choose another passenger (shown on top – green).

Closer to departure it will be possible to add excursions – click Add activity.



# Payment

If you have requested for a payment, or if you did not get an email with a link, you can find the payment link here:

Marked with a yellow ring – click on BETAL NA to get to payment page.

If there is no payment link – please contact us, [booking@woodturningcruise.com](mailto:booking@woodturningcruise.com)

## Order profile (Order ID 315257)

BILLING INFORMATION	
Order ID	315257
First name	Odd Erik
Last name	[REDACTED]
E-mail	[REDACTED]@mac.com
Address	[REDACTED] b1
City	Stavanger
Post code	4085
Country	Norway
Phone number	90043223
Requested payment method	Faktura (paying 5000% deposit)
Cancellation Insurance	
<a href="#">Request cabin unbooking or order cancellation</a>	

## Cabin

[Cabin 103](#)

## Payments

Total order price: 10052.00 NOK

Total amount paid: 0.00 NOK

Left to be paid: 10052.00 NOK

Amount	Payment method
1.00 NOK	Kort/Vipps betaling <a href="#">Betal nå</a>

### All orders:

ORDER ID	DATE	START DATE	CRUISE / CABIN	BOARDING LOCATION	DEPARTURE LOCATION	TOTAL
<a href="#">315257</a>	03.11.2022 14:51	19.06.2023	Woodturningcruise 2023 / 103	Stavanger	Stavanger	10052.00 NOK

### Set a new password:

[REDACTED]

## Payment – card info

This window will open.

NOTE: The payment goes to Skoleskipet GANN which is the organization behind the ship. Woodturningcruise or Verktoy AS does not handle any transactions.




Fill in your email.

If you have problem with the Postal code – change **COUNTRY** to your country.

NOTE: also click on the country code for Phone number and choose the correct country code. Not possible to type it in, choose from drop down menu.

Fill in your card details and click on PAY xxx kr

Email	
Postal code	
Country code +47	Phone number
First name	
Last name	
Address	<a href="#">Add c/o</a>
Country Norway	
City	

<input checked="" type="radio"/> Add card	VISA		
Card number			
Expiry (mm/yy)		CVC	
<input type="checkbox"/> Save my card			

Vipps 

Pay 1 kr

By clicking "Pay", I accept the [Terms of use and cookies](#) and the [Terms & Conditions of Skoleskipet Gann](#).

[Privacy and cookie settings](#)

[< Go back](#)

If you would like to make it easier when shopping online, Nets can securely store your delivery and payment preferences. We care for your privacy – and we'll never sell your data. [View more in Nets' Privacy Notice](#).

# Currency

**Before you book you** can choose the currency converter at top of page.

PLEASE NOTE:

This gives you an approximately price in your currency. The final exchange rate will be determined by your card issuer.

Changing the currency converter AFTER you have booked will not change the amount accordingly! So please dont use this feature as it is incorrect at this stage.

All payments are made in Norwegian kroner.

## Cart

CART

The cart is empty.

## Order profile (Order ID 315257)

BILLING INFORMATION	
Order ID	315257
First name	Odd Erik
Last name	[REDACTED]
E-mail	[REDACTED]@mac.com
Address	[REDACTED]
City	Stavanger
Post code	4085
Country	Norway
Phone number	90043223
Requested payment method	Faktura (paying 5000% deposit)
Cancellation Insurance	
<a href="#">Request cabin unbooking or order cancellation</a>	

## Cabin

[Cabin 103](#)

## Payments

Total order price: 10052.00 NOK  
 Total amount paid: 0.00 NOK  
 Left to be paid: 10052.00 NOK  
 Amount      Payment method  
 1.00 NOK    Kort/Vipps betaling [Betal nå](#)

All orders:

ORDER ID	DATE	START DATE	CRUISE / CABIN	BOARDING LOCATION	DEPARTURE LOCATION	TOTAL
315257	03.11.2022 14:51	19.06.2023	Woodturningcruise 2023 / 103	Stavanger	Stavanger	10052.00 NOK

Set a new password:

[Request an email instructions for password change](#)

# Adding excursions

Log in as described on page 14.

Choose CABIN xx (orange arrow)

Used to anonymize: 


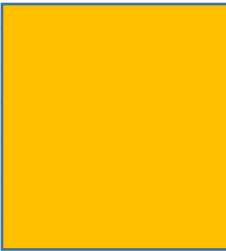
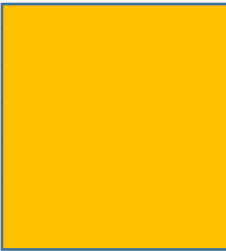
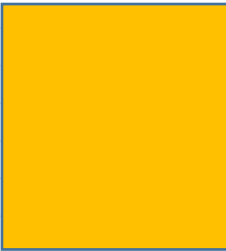
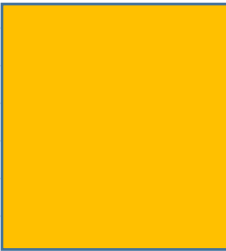
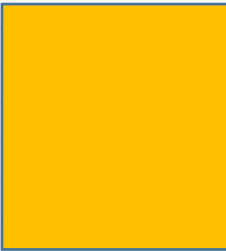
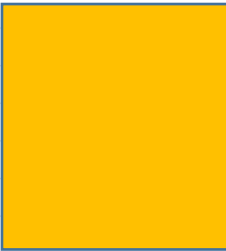
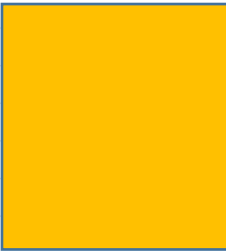
## Cart

### CART

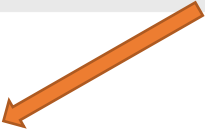
The cart is empty.

## Order profile (Order ID 301793)

### BILLING INFORMATION

Order ID	301793
First name	
Last name	
E-mail	
Address	
City	
Post code	
Country	
Phone number	
Requested payment method	Kort/Vipps betaling (Deposit)
Cancellation Insurance	
<a href="#">Request cabin unbooking or order cancellation</a>	

## Cabin

 [Cabin 215](#)

## Payments

Total order price: 84420.00 NOK  
Total amount paid: 5000.00 NOK  
Left to be paid: 79420.00 NOK

Amount	Payment method
<del>40000.00 NOK</del>	Kort/Vipps betaling
5000.00 NOK	Kort/Vipps betaling

## All orders:

ORDER ID	DATE	START DATE	CRUISE / CABIN	BOARDING LOCATION	DEPARTURE LOCATION	TOTAL
	16.10.2022 12:31	19.06.2023	Woodturningcruise 2023 / 215	Stavanger	Stavanger	84420.00 NOK

## Set a new password:

[Request an email instructions for password change](#)


## Add excursions - 2

On this page:

Choose passenger that you want to book an excursion for. You will need to book pr passenger.

Click on ADD ACTIVITY at the bottom of the page.


Used to anonymize: 

Order profile (Order ID 301793) » Cabin 

### PASSENGERS



-- empty --



First name:	Last name:	E-mail:	Address:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Post code:	City:	Phone number:	Birth date:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Country:			
<input type="text" value="United States"/>			
Nationality:	Place of Birth:	Passport number:	Passport expiration date:
<input type="text" value="American"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Gender:			
<input type="text" value="Male"/>			
<input type="checkbox"/> Provide passport information later.			
<input type="button" value="Save"/>			



← Back

Order profile (Order ID 301793) » Cabin

Which activities would you like to attend?

Day 2

Trollveggen og Trollstigen

Price: 540.00 NOK  
When: 20.6.2023 / 13:15  
Duration: 2 hours

Bus trip to Trollveggen and Trollstigen. Amazing views and stunning nature!



Details Join

Berstett and Atlanterbruveien

Details Join

Activities

NAME	WHEN	PRICE	
Trollveggen og Trollstigen (Day 2)	20.6.2023 / 13:15	540.00	X
Add excursions (+540.00)			

Back

## Add excursions - 3

Now you can scroll down and check out the different excursions we offer. To get more information about a specific trip, click DETAILS.

If you want to sign up, click JOIN.

You can scroll down for more options.

A booked trip will have a blue frame,

NOTE: TO CONFIRM your order, go to bottom of page and click ADD EXCURSIONS. The amount will show up in Norwegian kroner. This can be paid onboard or online.

You can also cancel/delete excursions using the x on the right. (Before you click Add Exc



# Manage excursions:

After you added your excursions you will get this overview over your bookings.

To cancel a booking: mark it and hit Request excursions cancellation.

If it is done before the latest booking date it should be no problem to cancel.

(Picture shows after a cancellation has been made.)

## Activities

<input type="checkbox"/>	EXCURSIONS	DAY	WHEN	NOK
	<i>Trollveggen og Trollstigen</i>	<i>20.6.2023 (Day 2)</i>	<i>13:15 - 15:15</i>	<i>540.00</i>

Add activity

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# Request cancellation

If you for some reason would like to cancel your booking, it can be done in two different ways:

Either send us an email to

[odderik@verktoyas.no](mailto:odderik@verktoyas.no) or use the button

Request cancellation show on the previous picture.

We prefer an email! Please make a note of why you want to cancel.



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Why do you wish to cancel the order?

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